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to

# Keep It Simple Stupid

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## BUSINESS CONCEPT



By combining technology, communication and constant learning, we create efficient customer journeys that make our customers successful in a digital world

## COMPETENCE

- Strategy & Advice
- Implementation
- Campaign
- Analysis
- Optimization



## LOCATIONS

We are located in Stockholm and Malmö, but our customers are Nordic or Global



## CLIENT EXAMPLES



## TECHNOLOGY

- Marketing Automation
- Integration
- Distribution
- CRM
- CDP





**ROCKET** - SEO, CRO AND PAID ADVERTISING | **NO**

**INFUNNEL** - LEAD MANAGEMENT THROUGH MARKETING AUTOMATION & CRM | **SE**

**NOVACARE** - MANAGING, MAINTAINING, AND SUPPORTING .NET-BASED SOLUTIONS | **NO**

**POINT TAKEN** - FULL SERVICE DELIVERY ON ALL OF MICROSOFT'S KEY CLOUD SOLUTIONS | **NO**

**PINEBERRY** - SEO AND ADVERTISING ON GOOGLE, FACEBOOK, AMAZON, INSTAGRAM AND YOUTUBE | **SE**

**NORTHERN BEAT** - USER EXPERIENCES THAT ENGAGES, CONVERTS, AND EXCITES | **NO**

**NOVANET** - APPLICATION DEVELOPMENT AND INTEGRATION ON THE MICROSOFT .NET PLATFORM | **NO**

**EPINOVA** - WEBSITES, E-COMMERCE, AND INTRANETS IN OPTIMIZE CMS / COMMERCE **SE** | **NO**





+5hg

## Herring

Tradition says that you start a julbord at the cold seafood buffet first

+1kg

## Ham

Time to move on to the second course: the cold meats. This round includes the julskinka

+2kg

## Meatballs

Let's head to the warm dishes part of the buffet. Like the köttbullar (meatballs).

+3kg

## Dessert

Eventually, it's time for dessert and/or cheese with crackers, finished off with some coffee and perhaps a few sweets and rice pudding (ris à la Malta)

+1kg

## Jansson

Since the potato is a relatively late arrival to Sweden, Janssons frestelse is a more modern addition to the spread.

# Is there a perfect journey?



Is there a perfect journey?



# 1.USER

A unique user / visitor in clients digital channels

# 2.LEAD

An identified person, we have the contact information, such as an e-mail

# 3.MQL

Marketing Qualified Lead - A lead qualified by Marketing for handover to sales

# 4.SAL

Sales Accepted Lead - A lead that sales think is good and chooses to continue working on

# 5.SQL

Sales Qualified Lead - After being in contact with the lead, this is still interesting

# 6.WON

Client has closed a deal

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1

2

3

4

5

6

# 1. Set the definitions - MQL, SQL, FNL...



According to the Power  
Rule of Exponents....

**3 Steps**

**3 Themes**

**3 Personas**

**27**

1. Set the definitions - MQL, SQL, FNL...

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# Starters

TOP OF FUNNEL

# Main Courses

MIDDLE OF FUNNEL

# Dessert

BOTTOM OF FUNNEL

1. Set the definitions - MQL, SQL, FNL...



Article A  
BOFU

Whitepaper B  
TOFU

Infographic C  
BOFU

Movieclip D  
MOFU

E-book E

Persona

Cost

CFO

ROI

CMO

Design

Stage

CEO

CMO

CFO

Theme

## 2. Structure content - in Excel (What?)



**CEO:s interested in ROI, with a lead scoring higher than X, at a company with 1000+ employees in the energy sector. With a moustache.**

**3. Data-driven automation stop guessing ;)**



## # of USERS

A unique user / visitor in clients digital channels

## # of LEADS

An identified person, we have the contact information, such as an e-mail

## # of MQL

Marketing Qualified Lead - A lead qualified by Marketing for handover to sales

## # of SAL

Sales Accepted Lead - A lead that sales think is good and chooses to continue working on

## # of SQL

Sales Qualified Lead - After being in contact with the lead, this is still interesting

## # of WON

Client has closed a deal

/campaign

/Time

/Area

# 4. Find the correct KPIs - that can be measured!



2010

Project  
Start

**Automated program A**

8 weeks max

**Automated program B**

**Automated program C**

2 days/mail to draft

**5. Increase speed - Set a launch date**





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