

optimize webtrends

Social Proof: Beyond the Cookie Cutter

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Product Director, Webtrends Optimize





























































































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Web







Server

Email



loT







Baseline Analysis





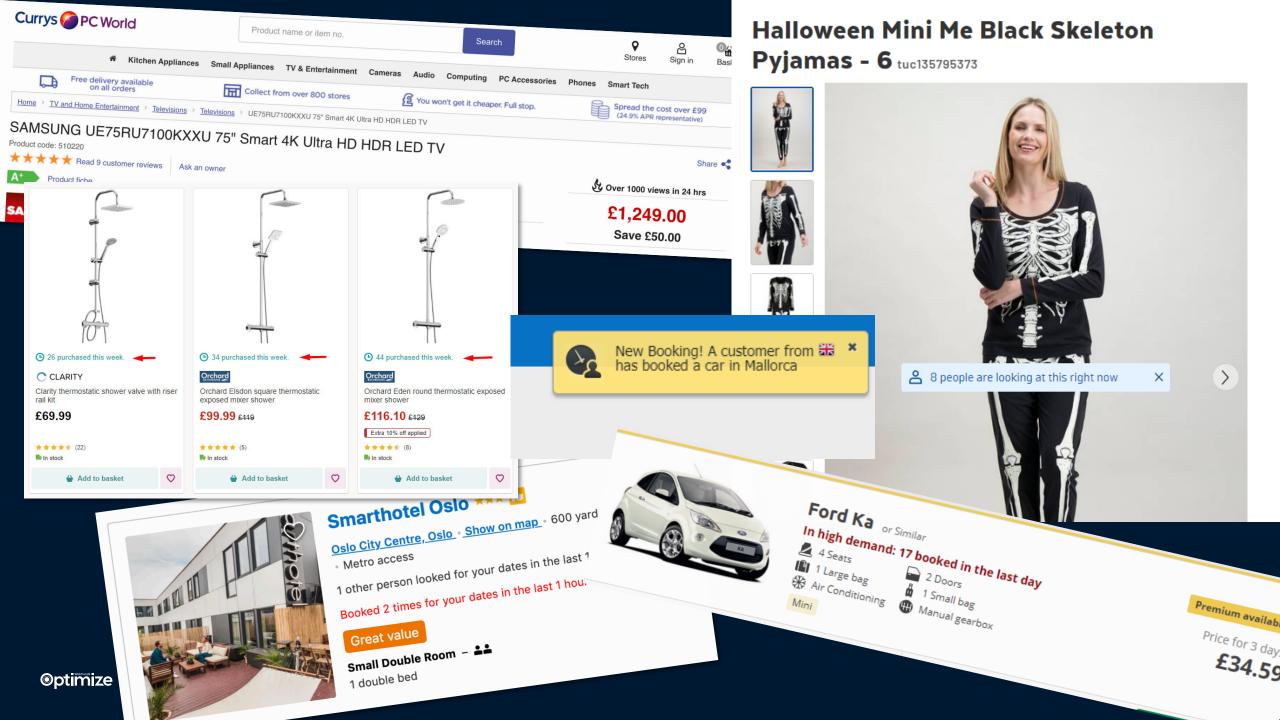
Mobile App Optimisation



Social Proofing



Exit Intent Studies & Niche Behaviour Analysis











Clarity thermostatic shower valve with riser rail kit

£69.99

* * * * (22)

In stock

Add to basket





34 purchased this week.





Orchard Elsdon square thermostatic exposed mixer shower

£99.99 £119



In stock



Add to basket





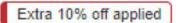
44 purchased this week.





Orchard Eden round thermostatic exposed mixer shower

£116.10 £129





In stock



Add to basket









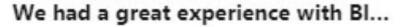


Trustpilot





10 May



We had a great experience with Black Tomato. We've already recommended them to m...

customer



28 April

Family Morocco adventure

Our Morocco trip was a dream come true - an amazing adventure of sights, sounds...

Cecilia Ford



What is my uplift?



Why do it? → Retention





Social Proofing – Recommendations

Sponsored products related to this item



Beats Studio3 Wireless Over-Ear Headphones -Grey 大文文文 294 £269.99 yprime



Beats Solo3 Wireless On-Ear Headphones - Satin Silver 会会会会 573 E209.99 yprime



Beats EP On-Ear Headphones - Red 食食食食 394 £66.99 √prime



Page 2 of 83 Start over

Powerbeats3 Wireless Earphones - Beats Pop Collection - Pop Magenta ★食食食 312 £129.99 √prime





Social Proofing – Recommendations

SPONSORED PRODUCTS PEOPLE WHO PURCHASED THIS ALSO PURCHASED

GENERAL PROMOTIONS TRENDING PRODUCTS

PEOPLE WHO VIEWED THIS ALSO VIEWED MOST POPULAR PRODUCTS IN THE LAST 24HRS.

PEOPLE WHO VIEWED THIS WENT ON TO BUY

MOST POPULAR [CATEGORY]s IN THE LAST 24HRS

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Social Proofing – Recommendations

U.S. Edition

TOP STORIES



Four Homeless Men Killed In New York City Overnight Rampage



Rudy Giuliani Declares His Mission Is 'To Disrupt The World'



What If The U.S. Were Treated Like The Rogue Nation It Is?



Why Moms In Health Care Jobs Can't Catch A Break — To Pump



What, Me Worry? Marco



AUTOWORKERS' STRIKE GRINDS THROUGH THIRD WEEK

GM Strikers Settle In For The Long Haul

By Dave Jamieson

[9/9/19, 12:37:16 AM] Gordon Sondland: Bill, I never said I we are where we are and believe we have identified the best 1 Lets hope it works.

[9/9/19, 12:47:11 AM] Bill Taylor: As I said on the phone, I

LATEST

2nd Whistleblower May Come Forward On Trump's Ukraine Call

14 hours ago

Jewish American Activists Observe The High Holidays With Protests Against ICE

15 hours ago

China Says It Won't Meddle In American Affairs. 'Trusts' U.S. Can Run Itself

16 hours ago

House Subpoenas White House For Ukraine Documents In Impeachment Inquiry

18 hours ago

California Parent Gets 5 Months In Jail For College Admissions Scheme

18 hours ago

A Running List Of Republicans Criticizing Trump's Ukraine Scandal

18 hours ago



Social Proofing – Recommendations – Fuzzy Search











Social Proofing – Recommendations – Fuzzy Search



Category: Trainers

Subcategory: Hiking shoes

Brand: Nike

Price: £54.99

Colour: Grey, Orange

Avg. Rating: 8.2

etc.

optimize

Social Proofing – Recommendations – Fuzzy Search



Category: Socks

Subcategory: Trainer socks

Brand: Duck and Cover

Price: £4.99

Colour: Black

Avg. Rating: -

etc.



Social Proofing – Recommendations – Fuzzy Search

What is my uplift?

The proportion of site revenue from product recommendations is significant, accounting for nearly one fifth of all sales (19.0% at Millets; 16.9% at Blacks)".

[JD SPORTS FASHION]



Social Proofing – Recommendations – Fuzzy Search

Is that it? Carousels.

optimize

Social Proofing – Recommendations

HUFFPOST

POLITICS

ENTERTAINMENT

COMMUNITY

LIFE

PERSONAL

VIDEO

SHOPPING

HIGHLINE

U.S. Edition

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What, Me Worry? Marco Rubio Shruas Off Trumn's



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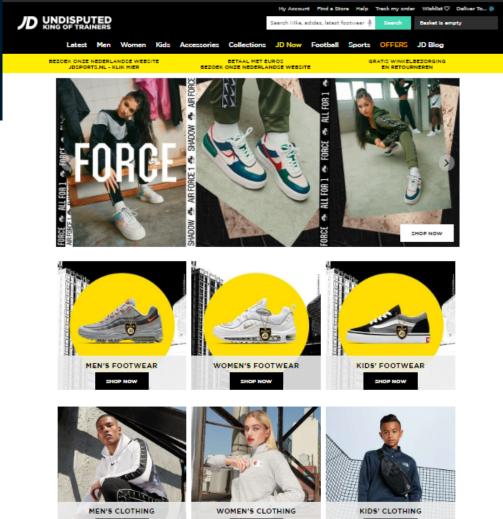
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18 hours ago

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18 hours ago





MOST WANTED FOOTWEAR

SHOP NOW

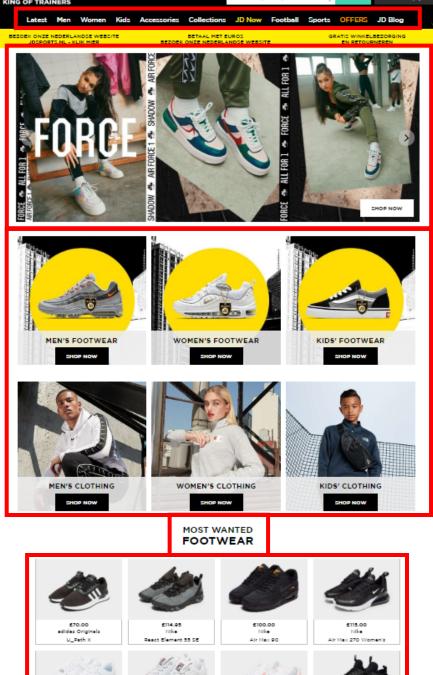
SHOP NOW

SHOP NOW



Of all brands user has shown interest in, whichever promo converts best.

Find the right algorithm based on everything we know about that type of user



Popular/likely categories based on user browsing/purchase history

Top-ranking popular/likely categories based on user browsing/purchase history



Popular products. Use user browsing/sales history, pricerange they shop in, etc.



Social Proofing – Recommendations

Why do we do this, again?

Relevancy

















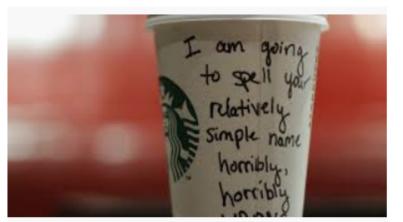




















Bag

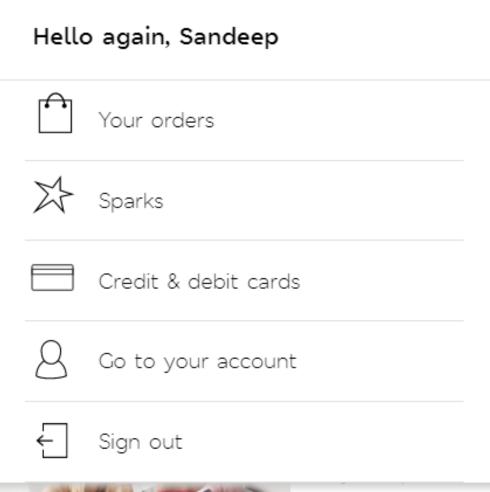
Account

soft knits

Shop now \rightarrow







Art of the Trench is a living document of the trench coat and the people who wear it. The project is a collaboration between you, Burberry and some of the world's leading image makers.

Uploed your trench

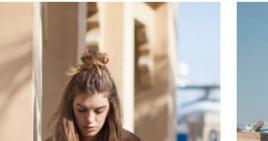
















Why do it? → Reputation & Trust



optimize

```
var productID = '{product id}';
    var message = 'views in the last 24 hours';
2
3
    WT.socialproof.init({
        "productid": productID,
5
        "message": message,
6
        "minimum": 10,
7
        "type": "tooltip",
8
        "position": "bottom-right",
9
        "disappear": 5000
10
    -});
11
```





Testing on the front-end of pages, as delivered to your Web Browser.

Testing on server-side or back-end processes, leveraging Optimize's OTS

AB test within native apps (iOS and Android supported)

Test & personalise your email messages with our Stateful API

2. What is your Project & Editor type.



ABn

Compare two or more versions of a page



Split

Test one URL against another (also known as a redirect test)



Baseline

Baselines help determine current page performance



Target

Serve specific content to a segment of your visitors



Visual Editor

Create your project using our interactive editor



Advanced Editor

Create your project using advanced editing controls



Visual Editor



Webtrends Optimize

V







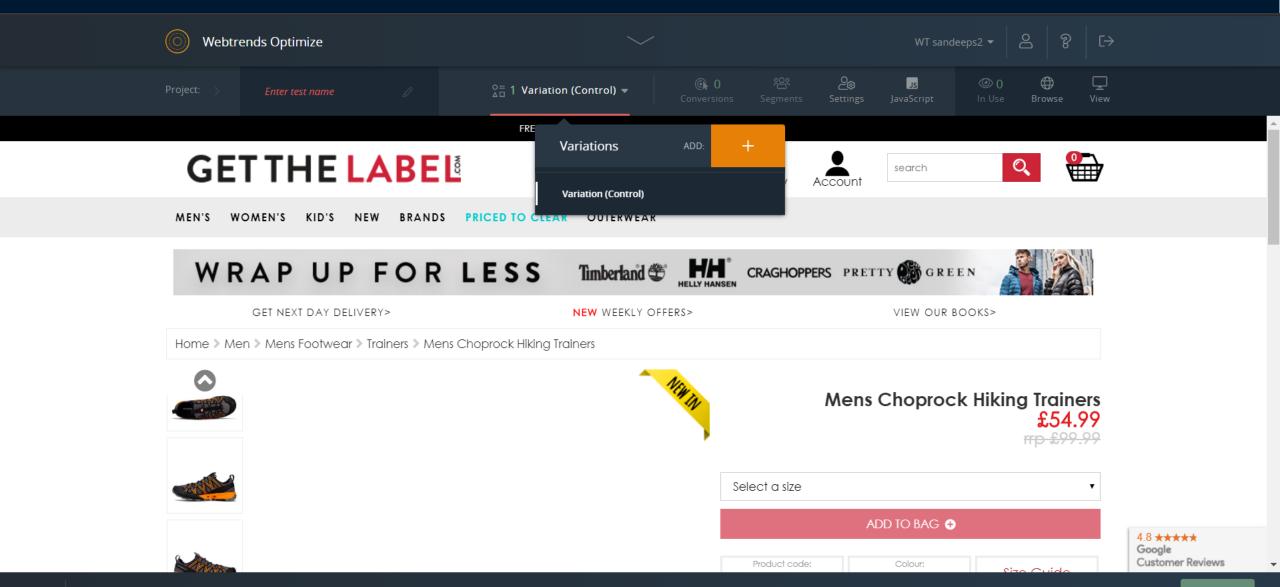


To get started, pick a URL to browse, or location to test on:





Visual Editor





Visual Editor

